### The ROYAL MARSDEN

**NHS Foundation Trust** 

## Getting started with transition

Learning from experience

Emma Potter Transition Nurse Practitioner South Thames CYP Cancer ODN







## Learning from the experience of others

- Networking
- Process & Pathway mapping
- Patients & Public involvement





## Networking

Learning from the experience of others working in transition, project management and quality improvement

#### WHO?

- Inside and outside the organisation
- Burdett Trust, mentor, QI, peer support

#### WHY?

- Prevented me trying to reinvent the wheel
- Helped to maintain the focus
- Accept that there is no magic fix
- Thinking outside the box



## **Process and Pathway Mapping**

Developing an understanding of current pathways and processes as experienced by Health Care professionals [HCP's].

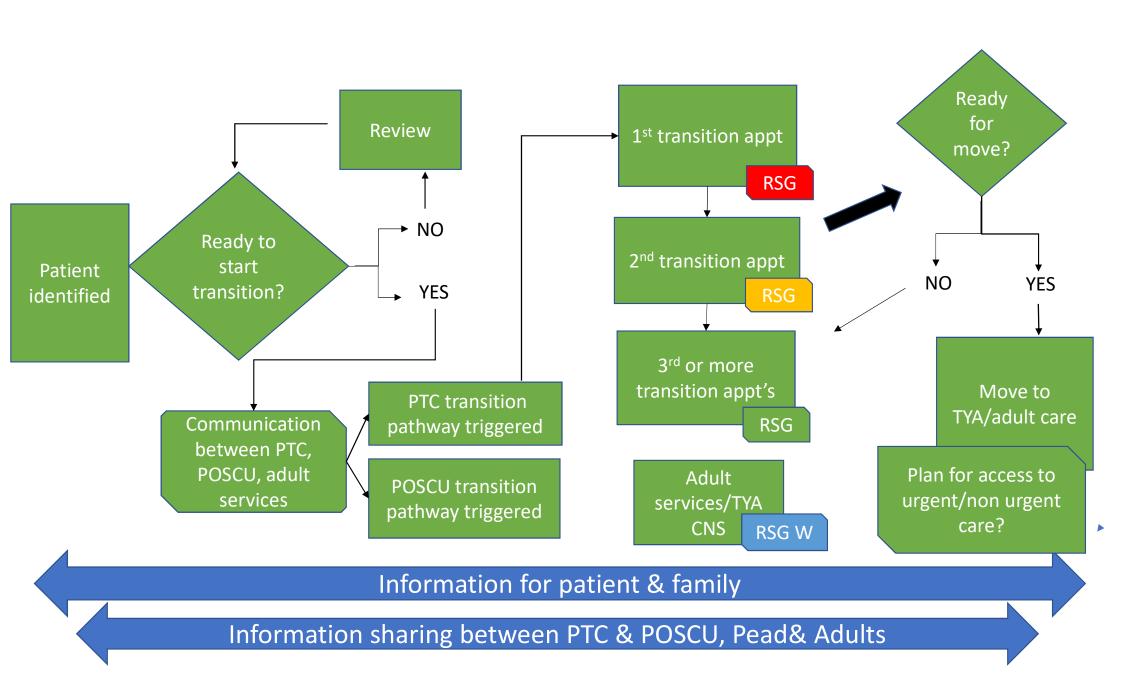
#### WHO?

9 pathway mapping workshops with 44 HCP's

#### WHY?

- Brought people into the same (virtual) room
- Build on the good stuff currently going on
- Highlighted areas of concern, uncertainty and HCP's priorities for change
- Identified HCP's who might engage and support the project





## Patient & public Involvement

Developing an understanding of current pathways and processes as experienced by young people & their families.

#### WHO?

- 45 young people and family members
- 1:1 meetings, phone calls, focus groups

#### WHY?

- Highlighted what matters most to patients and where they think improvement efforts should be focused
- Provided opportunity: to tell their story, peer support, engage in the project
- The patient story: A strong force for triggering change.



## Video

Start video at 10.41

Moving to adult services
The experiences of young people and parents

Full PPI video 16 mins 12 seconds



# The Health Foundation

'Quality improvement is about giving the people closest to issues affecting care quality the time, permission, skills and resources they need to solve them'.

https://www.health.org.uk/publications/qualityimprovement-made-simple April 2021

## The finish line?



Phase 1: Scoping
July 2021 to Feb 2022

Mapping workshops/ focus groups
Networking
Medical record audit



Phase 2: Developing Aims March 2022 to April 2022 Formation of the steering group Objective setting Formation of task/finish groups



Phase 3: Testing & Implementing April 2022 to May 2023

Principles of Practice/Benchmarking Initiating transition Cancer Transition Information Hub



Phase 4: Spread May 2023 to June 2023